

# INFORMATION PACK



Dedicated European  
Road Freight Services



Brunel European Ltd  
9 Town Quay Wharf  
Abbey Road  
Barking, Essex IG11 7BZ  
Tel: 020 8591 7348  
[info@bruneuropean.co.uk](mailto:info@bruneuropean.co.uk)

## INDEX

---

1. INDEX  
List of contents
2. ABOUT BRUNEL  
An Introduction to the Brunel Group
3. EUROPEAN ROAD FREIGHT  
Trailer services
4. OCEAN FREIGHT  
Container Services
5. PROJECT CARGO  
Project movements, OOG, Ro-Ro, Abnormal Loads etc
6. AIR FREIGHT  
Global Services
7. EXPORT SERVICES  
Tailor-made, uniquely adaptable, responsive
8. IT SYSTEMS  
Track & Trace Services

## ABOUT BRUNEL EUROPEAN

---

Brunel European Ltd is a privately owned company supplying shipping services to freight forwarders, manufacturers and all types of importers and exporters in the UK and overseas.

Established in 1998, the company moved to our current address in Barking, Essex in 2003. Brunel has grown steadily and is part of a world-wide network of interrelated companies and agencies specialising in weekly container groupage services, handling over 12,000 TEU per annum.

Our offices are ideally located within easy access of all major transport routes and the new London Gateway. We obtained our ISO9001 status in 2003.

As part of our development and expansion, Brunel European was established in 2012 to provide our clients with a turnkey logistical solution to European road freight.

We work in close partnership with Globe Express Services giving us a truly global presence, maintaining close links with offices worldwide to ensure any new areas of interest are developed to their optimum.

The success of the business continues thanks to our dedicated and experienced staff and suppliers and we now have an annual turnover of over £16 million. This allows us to continue to invest in our innovative IT systems, marketing and staff training & recruitment to keep ahead of ever-changing freight forwarding market conditions.

Our stable, experienced management guarantees our on-going success, backed up by a dedicated team of operational personnel. We offer a personalised, bespoke, inter/multi-modal service which old and new clients alike appreciate.

We feel we are big enough to produce competitive rates and results whilst remaining small enough to care about our clients' shipments.

## EUROPEAN ROAD FREIGHT

As the newest addition to the Brunel group, concentrating purely on road freight to and from the continent, Brunel European's services perfectly complement the ethos of our parent company. Utilising a combined wealth of over 40 years' experience in the European market, we provide a door to door service to all major destinations via a carefully chosen network of independent approved suppliers and overseas partners.

We pride ourselves on our approach to our customers which, combined with our commitment to client satisfaction, allows us to deal with all sorts of people from the smallest of independent companies with overseas trade to major blue chip companies with the same personal touch.



### OUR SERVICES

Brunel Shipping is an experienced provider of reliable and rapid delivery services to manufacturing and other business operations on a European and multinational scale.

An extensive knowledge of the European transport industry allows Brunel to offer flexible logistic solutions for all destinations at short notice.

- Same day UK distribution services
- Express / Dedicated UK and European vehicles
- Full load trailers
- Groupage services East/West Europe/Scandinavia
- Reliable "just-in-time" service
- 24 hour hotline for short notice shipments
- Real-time communications & satellite tracking

## OCEAN FREIGHT SERVICES

Brunel is one of the UK's leading Ocean Freight NVOCC operators with vast experience in the Chinese and Asian markets. We arrange weekly consolidations and FCL shipments for a variety of different clients and can cater for the needs of almost any company, no matter what your size or what type of cargo you need shipped.

We provide a door-to-door service to and from our specialist markets and offer tailor made solutions that focus on the needs of your specific company. We don't just serve the outlying ports of our destination markets, we go one step further and, with our partner haulage companies, guarantee the collection or delivery of your cargo from internal collection points within the country itself.



### OUR SERVICES

- Extremely competitive sea freight rates to & from 100s of destinations worldwide
- Weekly sailings for full container (FCL) & part container loads (LCL) to most destinations
- UK & overseas customs formalities
- All export trade documents created in-house
- Sea freight transportation of all types of cargo, including dangerous goods (inline with the IMDG Code)
- Commercial Sea freight shipments delivered door-to-door, door-to-port, port-to-port or port to door – All Incoterms covered
- Out of Gauge (OOG) & Project Cargo
- Professional crating & packaging
- Marine insurance available for all commercial & private sea freight

## PROJECT CARGO

Our projects team have 25 years' experience and it is with confidence that we can say that no job is too large, too small or too challenging!

We offer everything from moving one box, to chartering a complete vessel. With a Global Network, we can offer Export, Import and Crosstrade services.

**Specialist Services include.**

Project movements, Out of gauge (OOG) & In gauge movements, Loading and Lashing, Chartering, Roll on/Roll off (RoRo), Abnormal loads, Break-bulk, Plan Routing, Loading & Discharging bulk Shipments, Low-Loaders, Mafi trailers, Step Frames, Stevedoring, Loading inspection / survey reports, Factory relocations, Export Packing, Industrial Projects, Oil & Gas shipments. We offer rail, road, sea and air based on the clients requirements.

As no two shipments are ever the same, our team take every shipment personally to ensure cargo is handled efficiently, securely and professionally.

If you would like to receive more information or a competitive quotation for this particular service please feel free to contact our resident expert in the field Angela Belalij - [angie@brunelshipping.co.uk](mailto:angie@brunelshipping.co.uk)





## GLOBAL AIR FREIGHT

The Brunel Airfreight team has a wealth of experience, combining over 50 years in operations and procedures.

Our company policy is to provide personal attention to all aspects of the air market, including charter operations, consolidation cargo and direct IATA movements.

Our representatives are full members of the IATA CASS accounting system and can handle all methods of airfreight, custom clearance, warehousing and distribution.

Our airfreight partners cover most countries and share a unique tracking system to provide instant access to your movement status.



### OUR SERVICES

- Highly competitive import & export air freight rates
- Express courier, consolidations, next flight out to all major airports worldwide
- Same-day & next-day collections for export air freight
- Air freight transportation of all types of cargo, including dangerous goods (in line with the IMDG Code)
- Commercial air freight shipments delivered door-to-door, door-to-airport, airport-to-airport or airport to door – All Incoterms covered
- Daily departures to all major global destinations
- Out of Gauge (OOG) & Project Cargo
- Professional crating & packaging
- Marine insurance available for all commercial & private air freight

## EXPORT SERVICES

Brunel works with leading international delivery partners, chosen from among the world's most prominent express companies. This enables us to design and manage export solutions that are tailor-made to meet precise requirements. Our export services are uniquely adaptable and responsive.

Whatever international delivery you need to make, wherever it needs to go, Brunel - with a network of delivery partners covering over 200 countries and territories - has the capability to deliver. By utilising the regional strengths of different carriers to the benefit of customers, we offer the best of all worlds, combining customer-centred service with the support of the world's finest express networks.



- Commercial & personal shipments
- Load yourself or arrange for us to load
- Full range of container sizes
- Direct access to preferential rates from carefully selected shipping lines
- Shipped to arrival at port or to an inland destination by road haulage
- Marine Transit Insurance arranged for your protection and peace of mind
- Direct air freight and air cargo shipments
- Consolidated air freight
- Door-to-door
- Air trans-shipments & temporary imports
- Complete documentation, labelling & marking
- Wooden packing, crating & case making for complete protection
- Local ground transportation & warehousing
- Dangerous & hazardous goods transport
- Daily departures from any UK airport
- Economy and Express service options
- IATA Registered agent
- Aviation Security listed agent
- Secure warehousing with CCTV monitoring
- Pre-shipment inspections
- Insurance cover through Lloyds underwriters



## IT SYSTEMS

---

We are integrating Brunel's state-of-the-art systems with Intrack. We know how vital it is for our clients and us to have immediate, accurate information from our overseas partners (and vice versa) so that we can ensure the timely delivery of freight and that stock levels are monitored and maintained.

This system is vital for our clients so we were only too keen to streamline their information flow, which is where Intrack proves its worth.

Keeping customers happy usually means keeping them informed. Status of loads, stock or related jobs shown in an easy to use tracking site gives our customers the peace of mind they need to trust the job we are doing.

Our tracking solutions are designed to give an instant list of basic information, which can then be followed through by summary or full detail at a click. It's populated from our road haulage, freight forwarding or inventory control systems.

Intrack can be specially developed to suit the client's needs, in conjunction with our overseas partner Globe Express, to provide:

- One centralised global web-based system for transacting with all supply chain stakeholders
- Complete shipment lifecycle visibility from PO inception to post-delivery performance reporting
- Customisable dashboards for a personalised appearance
- Configurable exceptions alerts and shipments milestone notification via email.
- Keeping frequent and regular communication lines open with our client and other parties both in the UK and China ensures that everyone knows what they should be doing and that all our goals are met in a timely fashion.